



2012 FACT SHEET

"We provide emergency assistance, but more importantly, we teach people how to help themselves."

– Ray Havert, Founder

WHO WE ARE

- South County Outreach is a non-profit, non-sectarian organization dedicated to helping low-income individuals, families and seniors in crisis.
- Since 1989, we have grown from a food pantry aiding a few families in need to a multi-service provider. Services include: food, rental and utility assistance, homeless prevention coaching and counseling, housing and computer training.
- We helped **9,400** residents through **58,836** services by distributing almost **1 million** pounds of donated food and **\$123,935** in rental and utility assistance.
- **MISSION: *Partnering to Touch Lives by Preventing Hunger and Homelessness and Providing Individuals, Families and Seniors in Crisis with the Tools that Help Them Help Themselves.***
- **VALUES:** respect, trust, empowerment, stewardship and volunteerism
- **VISION: *South Orange County becomes a community where no one need experience hunger or homelessness.***
- Our volunteers logged **36,073** hours.
- **83 cents** of every dollar goes into direct service costs to clients.

WHO WE HELP

- There are **25,000-35,000 homeless cases in Orange County annually**, but many more are on the verge of homelessness.
- We serve homeless families, the underemployed, unemployed and households in crisis. Many of our clients struggle to make a living earning minimum wage.
- **44% of those we serve are children.**
- Our clients are from South Orange County, from Irvine to San Clemente and Laguna Beach to Rancho Santa Margarita.

WHAT WE DO

- **Food Pantry:** provided emergency non-perishable and fresh food to **1,000** residents a month.
- **Transitional Housing Program:** helps approximately **30** homeless families per year reach self-sufficiency.
- **Computer Learning Lab:** teaches about **500** students annually. Ninety classes a month are offered to improve computer skills necessary to increase job opportunities.
- **Homeless Prevention Program:** as many as **430** families a year receive rental and utility assistance to prevent homelessness.
- **Upscale Resale Thrift Store:** provided **435** clothing vouchers, a value of \$4,350, to those in need.
- **Seasonal Programs:**
 - **1,500** families "adopted" during holidays with Thanksgiving meals and the fixings for December meals and toys;
 - **780** back-to-school backpacks distributed to children annually.

HOW YOU CAN HELP

Without the generous support of individuals, businesses, faith communities, schools, cities and community organizations, South County Outreach could not restore confidence and provide hope to those in crisis. Please help your neighbors in need by making a financial contribution, an in-kind donation of food or other supplies, or by serving as a volunteer.



*"Preventing Hunger and Homelessness...
...Helping People Help Themselves"*